

DISABILITY SERVICE PROVIDER NETWORK  
2018 CONFERENCE



# Agenda at a Glance

Thursday, May 3, 2018

8-9 a.m.	Breakfast, Registration and Exhibitor Booths Open
9-10:15 a.m.	<b>Keynote: All Hands, All Hearts, All In! — Christopher Ridenhour &gt;</b>
10:15-10:45 a.m.	Break — Beverages and Visit Exhibit Booths
10:45 a.m.-12 p.m.	<b>Breakout Sessions</b>
	<p><b>Session 1:</b> Wisconsin Assisted Living Regulatory Oversight — Alfred Johnson</p> <p><b>Session 2:</b> Customer-Palooza! World Class Attitudes, World Class Service — Christopher Ridenhour</p> <p><b>Session 3:</b> Falls and Falls Prevention: Best Practices and Risk Assessment — Jay Ford</p> <p><b>Session 4:</b> Updates to Medicaid Long Term Care — Curtis Cunningham</p> <p><b>Session 5:</b> Business Building Toolkit Powered by Wisconsin's Business Builder's Network — Elizabeth Filter and Robin Kennedy</p>
12-1:30 p.m.	Awards Reception and Exhibitor Lunch
1:30-2:45 p.m.	<b>Breakout Sessions</b>
	<p><b>Session 6:</b> Pre-employment Transition Services: Systems Collaboration Required! — Nancy Molfenter, Sarah Lincoln, Patricia Noland and David Cruz</p> <p><b>Session 7:</b> Federal Political Landscape — Kate McSweeney</p> <p><b>Session 8:</b> Getting to the Root of the Problem: Quality Improvement through Root Cause Analysis — Kathy Klika</p> <p><b>Session 9:</b> Building Full Lives Part I — Shannon Webb</p> <p><b>Session 10:</b> Creative Business Partnerships Panel Powered by Wisconsin's Business Builder's Network — Elizabeth Filter and Robin Kennedy</p>
2:45-3:15 p.m.	Break — Snack and Visit Exhibit Booths
3:15-4:45 p.m.	<b>Breakout Sessions</b>
	<p><b>Session 11:</b> Wisconsin Policy and Politics Update — Forbes McIntosh</p> <p><b>Session 12:</b> Crisis Communications — Lori Richards</p> <p><b>Session 13:</b> Assistive Technology — Andrew Lopez</p> <p><b>Session 14:</b> Building Full Lives Part II — Shannon Webb</p> <p><b>Session 15:</b> Speed Networking Powered by Wisconsin's Business Builder's Network — Elizabeth Filter and Robin Kennedy</p>
4:45-6 p.m.	Exhibitors, Networking, Cocktails, Appetizers and Door Prizes



Friday, May 4, 2018

7-8 a.m.	Breakfast and Checkout
8-9:30 a.m.	<b>Keynote and Inspirational Speaker: Enjoy Your Ride — Tasha Schuh &gt;</b>
9:30-9:45 p.m.	Break — Beverages
9:45-11:45 a.m.	<b>Breakout Sessions</b>
	<p><b>Session 16:</b> Trauma Informed Care for Trauma Informed Healing — Lea S. Denny</p> <p><b>Session 17:</b> Challenging Behaviors Part 1 — Shawn Bass</p> <p><b>Session 18:</b> Advanced Ethics and Boundaries — Jeanne Wagner Newton</p>
11:45 a.m.-12:45 p.m.	Lunch
1-3 p.m.	<b>Breakout Sessions</b>
	<p><b>Session 19:</b> New Times New Technology - Remote Supports — Dustin Wright</p> <p><b>Session 20:</b> Challenging Behaviors Part II — Shawn Bass</p> <p><b>Session 21:</b> Advanced Ethics and Boundaries — Jeanne Wagner Newton</p>



May 3-4, 2018

Kalahari Resorts & Conventions | Wisconsin Dells, WI

For more information or to register, visit [www.rfw.org](http://www.rfw.org)

